

Attachment 12

[DRAFT NOTICE TO CYPRESS RIDGE SEWER COMPANY CUSTOMERS]

| [Date] |
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[Customer Address]

Re: Application of CSWR-California Utility Operating Company, LLC to Purchase Cypress Ridge Sewer Company (Application 23-01-)

Dear Customers:

As you may know, CSWR-California Utility Operating Company, LLC ("Central States") recently agreed to buy your sewer service provider, Cypress Ridge Sewer Company ("Cypress Ridge"). The California Public Utilities Commission ("CPUC") must approve the proposed transaction before the sale may proceed.

On January 5, 2023, Central States and Cypress Ridge submitted Application A.23-01-____ to the CPUC seeking approval of the proposed transaction and for Central States to obtain a Certificate of Public Convenience and Necessity ("CPCN") to provide regulated sewer utility service to Cypress Ridge's customers. The application would not impact your current rates at this time, as Central States proposes to continue charging the same authorized rates as Cypress Ridge under its current tariffs. Any proposed changes to customer rates would be sought through a separate application or other filing with the CPUC at a later time.

CPUC REVIEW PROCESS

This application will be assigned to an administrative law judge, who will consider proposals and evidence presented during the formal hearing process. The judge will issue a proposed decision which may adopt Central States' application, modify it or deny it. Any CPUC Commissioner may sponsor an alternate decision. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners.

WHERE CAN I GET MORE INFORMATION?

Contact Central States:

Write: Eric Rocchio

1630 Des Peres Rd. Suite 140

Des Peres, MO 63131

Email: erocchio@cswrgroup.com

Phone: (314) 380-8517

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You may also get information about this proceeding by contacting the CPUC:

- If you would like to make a comment, please visit cpuc.ca.gov/A23____Comment to submit a comment on the CPUC Docket Card. You can also review other public comments.
- If you have questions about CPUC processes, you may contact the CPUC's Public Advisor's Office:

Write: CPUC Public Advisor's Office

505 Van Ness Avenue San Francisco, CA 94102

Email: public.advisor@cpuc.ca.gov

Phone: 1-866-849-8390

1-866-836-7825 TTY

| Please refer to Application A.23-01 | in any communications | with the CPUC | regarding this |
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| matter. | | | |
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Cypress Ridge Sewer Company

Sincerely,